



**BHH Enhanced Access Policy**

Date of Origin: *January 30, 2019*

Modification Date(s):

Date of Last Review: February 12, 2019


**I. Purpose**

To define the process in which the agency enhances access to services for their members per Mainecare Section 92.02 regulation, number 4, Enhanced Access.

**II. Policy**

The agency has an answering service in place available after hours. In the event that a BHH client's records need to be accessed during after hours, the answering service can connect to the on call clinician.

The agency receives a log via email at the end of each after hours period with all caller information from that period to monitor and ensure this enhanced access to care.

  
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Scott Tash, CEO

*2-25-19*  
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Date