



BHH Comprehensive Consumer/Family Directed Care Planning

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I. Purpose

To ensure that consumer voice and choice is reflected in Plan of Care Development and review. Aligns with Regulation: MaineCare Benefits Manual Section 92 Behavioral Health Home Services (92.02 Page 7 Number 5)

II. Policy

The Behavioral Health Home Organization has processes in place to ensure that consumer voice and choice is reflected in Plan of Care development. These processes include:

- Wraparound principles for children with SED and their families.
- Practice guidelines for recovery-oriented care.

III. Procedure

A. Plan of Care

1. The HHC will work with each member and the member's parent/guardian to decide on treatment goals and develop a plan of care within 30 days of intake.
2. The Plan of Care will be reviewed at least every 90 days or as needed with the client/family.

B. Wraparound Principles

1. The HHC utilizes the following Wraparound principles when working to develop the Plan of Care with the member and the member's parent/guardian:
 - a. Planning is based on family member's perspectives and the HHC strives to provide option and choices that reflect family values and preferences.
 - b. The HHC provides information to connect with community support and service providers to develop a team who can meet the member and parent/guardian needs to help them make informed choices.
 - c. Natural supports are encouraged and sought out through family members and community relationships.
 - d. There is collaboration of all team members in developing, implementing, monitoring, and evaluating the Plan.

- e. Services are implemented to support the least restrictive settings possible and safely promote member and parent/guardian's integration into home and community life.
- f. The HHC recognizes and respects the values, preferences, beliefs, and culture of the member and the parent/guardian.
- g. In order to achieve the goals identified in the Plan of Care the HHC and team develop and implement an individualized set of strategies, supports and services particular to the member and the member's parent/guardian to meet their unique needs.
- h. The Plan of Care helps the member and parent/guardian to identify and enhance the knowledge and skills of the child and family in their community.
- i. The HHC and team persists in working toward goals and ties the goals to measureable indicators of success, monitors progress and revises the plan accordingly.

C. Recovery-Oriented Care

- 1. The HHC and team support the member and parent/guardian in self-management behaviors to support their efforts in managing their mental and physical health.
- 2. The Plan of Care is developed, monitored and revised accordingly to support the member and the parent/guardian in their individual recovery process by being consumer driven, maximizes the use of natural supports and settings, is member and parent/guardian centered, and care and services are delivered in a responsive and timely manner.

D. Training

- 1. The Clinical Team Leader, Manager of Pediatric Care Coordination, or other team member will deliver or coordinate trainings on the Wraparound Process and Recovery-Oriented Care annually for the BHH team. New hires will receive these trainings as part of their orientation to the team.



 Scott Tash, CEO

10-15-21

 Date