



BHH Scanning for Gaps in Care Policy

Date of Origin: 5/29/18

Modification Date(s): 6/5/18, 6/14/18, 7/10/19

Date of Last Review: 8/13/19

I. Purpose

To define the responsibility and the process of the Behavioral Health Home (BHH) to scan for gaps in member care per MaineCare Section 92.05 regulation, number 4.

II. Policy

The Behavioral Health Home Organization (BHHO) shall scan for gaps in each member's care by reviewing, at a minimum, utilization reports for data across the following domains:

- Hospitalizations in the last quarter as well as the last year;
- Emergency Department visits in the last quarter as well as the last year;
- Patients with total paid claims greater than \$10,000;
- Patients with eleven (11) or more medications;
- Patients with no Primary Care Provider visits in the last year;
- Patients with no HbA1c test (diabetes) in the last quarter;
- Patients with no LDL panel (diabetes) in the last year; and
- Patients with no LDL panel in the last year (CVD).
- Patients with no HbA1c test or fasting blood glucose test (on antipsychotic medication) in a defined twelve (12) month period of time

III. Procedure

The Nurse Care Manager and Health Home Coordinators will work with the member and any other appropriate providers to address any gaps in a member's care.



Scott Tash, CEO

8-15-19

Date