

Assisting in the Financial Interests of Individuals Served

Date of Origin: February 27, 2015 Modification Date(s): 09/11/2018 Date of Last Review: 3/12/24

I. Purpose

To ensure that UCP practices assist individuals served in accessing resources to work toward housing and financial goals, as appropriate under program regulations.

II. Policy

It is the policy of United Cerebral Palsy of Maine that it shall assist clients in pursuing resources that assist with their housing and financial needs and interests as follows:

- Case Management programs provide assistance to clients in determining financial need, what financial benefits are available, and for which they are eligible. Need will be determined with the completion of the Comprehensive Assessment or other intake paperwork in which clients share financial challenges and/or goals. Case Managers assist in identifying community resources available to the client and in cases where the housing or financial interests of a client's family or guardian are denied or abbreviated by such resources, clients will be given assistance in pursuing any appeal process.
- 2. Residential programs at UCP provide housing services and provide information and advocacy for resources to assist clients in housing and/or financial goals.
- 3. For other UCP programs, clients with housing or financial needs or such interests identified during care, will be made aware of Case Management services, or another agency or program that can best assist them in achieving their goals related to housing or financial assistance.

UCP of Maine client programs do not offer direct financial assistance or advice to clients.

Scott Tash CEO

3-15-24 Date