



Client Right to Second Opinion Policy

Date of Origin: *January 30, 2019*

Modification Date(s): 7/8/2020

Date of Last Review: 11/12/24

I. Purpose

To ensure compliance with the Licensing Standards from the Department of Mental Health and Mental Retardation Division of Licensing regarding the agency policy and procedure for seeking second opinions.

II. Policy

All clients of the agency have the right to seek a second option offered by another practitioner within the agency, who is mutually agreed upon by the client or legally responsible party and the agency.

III. Procedure

All clients will be informed of their right to seek a second opinion via the Service Agreement Form.

Second opinion requests will be documented in the client's record via progress note and will minimally include: the date of the request, the reason for the request, and the actions taken by the agency as a result of the request.

The practitioner offering the second opinion will minimally see the client in person and review their record. This practitioner will document the following items in the client record: date assessment was conducted, their findings, conclusions, and recommendations.

When a client or legally responsible party requests and agrees to pay the cost of a second opinion, the agency will not impede the right to seek a second opinion from a practitioner of his/her choice and does not terminate the client solely because of seeking this second opinion.

The agency will not terminate services of any clients because they are seeking a second opinion.

A handwritten signature in blue ink, appearing to read "Scott Tash", is written over a horizontal line.

Scott Tash, CEO

A handwritten date "11/19/24" in blue ink is written over a horizontal line.

Date