



Client Transportation Policy

Date of Origin: March 2001
Modification Date(s): 3/18/19
Date of Last Review: 11/12/24

I. Purpose

Each agency facility shall have in effect a transportation plan that assures accessibility to service per Mental Health Agency Licensing Standard AC 1.

II. Policy

Agency staff will meet with clients at agency offices or in their homes or through telehealth services. Staff will work with clients to identify transportation resources.

II. Procedure

Staff will try to accommodate appointment times when transportation resources are available to clients. Mainecare clients can be referred to Mainecare reimbursed transportation programs. Telehealth services can be considered when transportation to office based services is a barrier. Homebased appointments may be available on a limited basis in Outpatient Therapy and are widely available in BHH and Case Management Services as well as HCT.



Scott Tash, CEO



Date