

Commitment to Reduce Wasteful Spending of Healthcare Resources

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I. Purpose

To outline the Behavioral Health Home Organizations (BHHO) commitment to reduce waste, unnecessary healthcare spending and improve cost-effective use of healthcare services for our members.

Aligns with Regulation: MaineCare Benefits Manual Section 92 Behavioral Health Homes (92.02/page8, Number 9)

II. Policy

The BHHO has processes in place to reduce wasteful spending of healthcare resources and improving the cost-effective use of healthcare services, as evidenced by at least one initiative listed below:

- Reducing avoidable hospitalizations
- Reducing avoidable Emergency Department (ED) visits
- Working with specialists to develop new models of specialty consultation that improve member experience and quality of care, while reducing unnecessary use of services
- Directing referrals to specialists who consistently demonstrate high quality and cost efficient use of resources.

III. Procedure

- 1. The Nurse Care Manager (NCM) utilizes the Value-Based Purchasing Management System (VBPMS) and HealthInfoNet (HIN) to identify and monitor clients for avoidable hospitalizations and ED visits.
- 2. NCM works with the appropriate HHC to analyze avoidable ED visits and/or avoidable hospitalizations looking for possible patterns and triggers.
- 3. HHC and NCM work with identified client to discuss what resources are needed to decrease avoidable hospitalizations and/or ED visits.
- 4. The PCP for the client as well as our Medical and Psychiatric consultants are utilized as resources when necessary.
- HHC and NCM monitors client progress toward reducing avoidable hospitalization and/or ED visits by utilizing the VBPMS and HIN.

Scott Tash, CEO

Date