



Risk Management Policy for BHO Licensing

Date of Origin: 9/26/24

Modification Date(s):

Date of Last Review:

I. Purpose

To assess risk management ongoing as part of the requirements of 10-144 CMR Ch. 123 Behavioral Health Organization (BHO) Licensing Rule.

II. Policy/Procedure

The BHO Management team with Board of Directors will annually (June of each year) conduct an internal assessment to review the overall risk of the agency and review the quarterly reports provided by the BHO Management team.

Any corrective action based on the internal assessment will require a plan of corrective action to address immediate and ongoing risks. This will be developed by the team of Managers involved in BHO licensing and reviewed and approved by the board.

A written quarterly review will be submitted to the Chief Executive Officer by the beginning of the following quarter by the BHO Management team related to the bulleted sections and will be provided quarterly by the noted departments/individuals:

Provided by Department Heads:

- Service Modalities or other Organizational practices that involve risk or limit freedom of choices
- Cases where it was determined that a client was a danger to themselves or others

Provided by Quality Assurance:

- The use of restrictive behavior management interventions, such as seclusion and restraint
- Incidents, or accidents involving clients

Related Policies: Reporting of Abuse, Neglect, or Exploitation or Suspected Abuse, Neglect or Exploitation, Restraint & Seclusion Policy, and Client Incident/Accident Policy

Provided by Bridges:

- Issues related to administering, dispensing, or prescribing medications is documented in the DOE audit folder.

Provided by Human Resources:

- Any confidentiality of privacy breaches

Related Policies: Confidentiality

Provided by Maintenance:

- Physical Plants and Grounds

Related Policies: Environment and Safety Policy, Program Accessibility, Standards for Upkeep of Facilities

Provided by the CEO/Compliance Officer:

- Grievances

Related Documents: UCP of Maine Service Agreement



Scott Tash, CEO



Date