

## Waiver Homes Policy for Rectifying Accessibility Issues

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## I. Purpose

To ensure agency group homes are fully accessible to members. To outline the process to rectify any issue related to accessibility that may be discovered.

## II. Policy

It is the policy of UCP of Maine to ensure group homes are fully accessible to members and staff and that properties fall within ADA compliance. UCP will maintain qualified staff that can rectify any issues with accessibility.

## III. Procedure

The process will begin prior to admission. Program Manager will gather information about potential new member to ensure the program can accommodate needs. After admission, staff will monitor member access to ensure there are no barriers. In the event a barrier to access is discovered, the Program Manager will work with Facilities team to problem solve and fix the barrier. The team will do an onsite inspection and review of the issue. If necessary, the agency will consult with a qualified engineering firm. If the barrier is a substantial cost, the team will work with agency to explore reimbursement options.

If it is determined that an accessibility issue is beyond the capability of the structure, or the cost exceeds a threshold the agency can incur, then Program Manager will work to do a safe discharge to a facility that can accommodate the need of the member.

Scott Tash, CEO

11/19/24 Date