



Waiver Homes Quality Assurance Process Improvement (QAPI) Policy

Date of Origin: *January 17, 2023*

Modification Date(s):

Date of Last Review: 11/12/24

I. Purpose: UCP of Maine/ Waiver Home Program strives to deliver the highest quality resident care possible. The Quality Assurance Process Improvement Plan (QAPI) continually pursues opportunities to improve client care by monitoring critical client care services, resolving identified problems or seeking to provide management interventions/strategies to minimize or prevent undesired client care events.

II. Policy: It will be the policy of the Waiver Homes to have an assembled ongoing QAPI committee to identify areas of concern for quality and process improvement. The committee will make recommendations for improvement and monitor for progress.

III. Procedure: The QAPI committee shall identify the home's present activities concerned with quality client care and shall recommend modification of those activities and/or additional activities as needed. The committee will be responsible for developing standards of care and shall monitor their services and report their performance. Documentation shall be maintained on all meeting minutes, projects, measuring tools and other functions of the QAPI process. The QAPI committee will periodically review state and federal regulations related to the program to monitor and ensure program is in compliance.



Scott Fash, CEO



Date